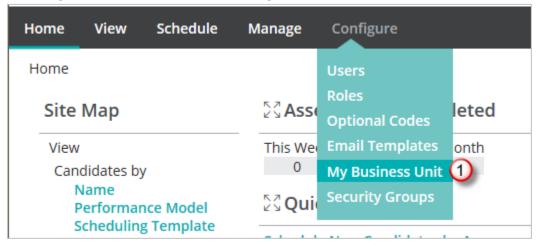
## **ISSUING A GRANT IN PAC**

A "grant" in the Profiles Assessment Center (PAC) allows your servicer to work in your account on your behalf.

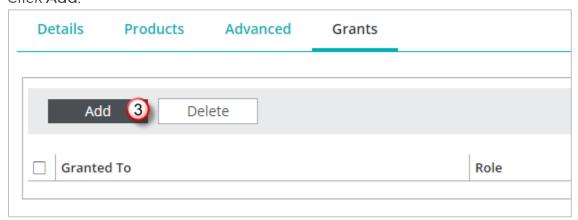
1. Click My Business Unit on the Configure menu.



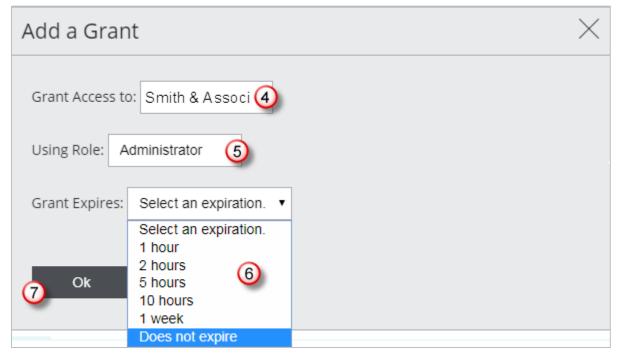
## 2. Click Grants.



## 3. Click Add.



- 4. Select your servicer from the Grant Access To dropdown.
- 5. Select the appropriate Role from the *Using Role* dropdown. This option determines the level of access the servicer will have in the site.
- 6. Select the length of time the servicer will have access to your site from the *Grant Expires* dropdown. Selecting ""Does not expire"" from the dropdown will setup a permanent grant for the servicer.
- 7. Click OK.



After completing the steps above, you will see the details on the Grants tab.

